



SOCIAL MEDIA GUIDE

LIKE

FOLLOW

SHARE

Tips and tricks for volunteers, caregivers, and entrepreneurs to reach more cookie customers.

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FOLLOW (?)

Let's connect! Follow:

- ا <u>@Samoas_Cookies on Instagram</u>
- <u>@LittleBrownieBakers on Facebook</u>
- @GirlScouts
- Girl Scout Council

FOLLOW MORE⁺

- • Encourage family and friends to follow the same accounts.
 - Products are promoted on social media everyday. Make a list of social accounts that show products in fun and interesting ways to get inspired.



LIKE

- Like cookie content posted by your council, GSUSA and Little Brownie Bakers.[®]
- Watch "Likes" grow by posting customized content. Adding a personal touch goes a long way.



LIKE MORE⁺

\diamond Like for a like.

Interact with followers to increase the odds of receiving likes in return and growing strong customer connections.

Analyze which posts are getting the most likes and why.

Do they have a certain image or video style or ask for an action?

 Pin posts to the top of your Instagram grid.



SHARE

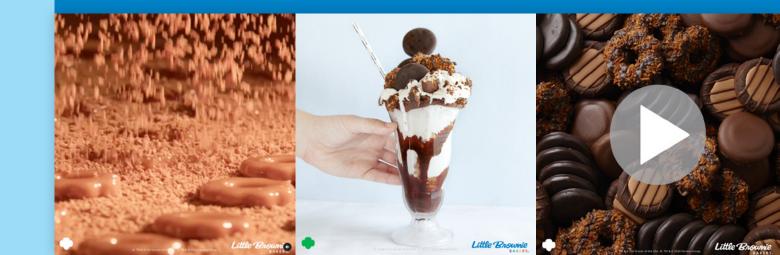
- Share posts with delicious cookie ingredients and qualities customers love.
- Sharing = Caring.

Share goals and ask customers to show support by sharing with their network.

Share details such as Digital Cookie[®] link or booth locations + dates.

SHARE MORE⁺

- Customize posts from LittleBrownie.com.
- Get creative: Use memes, polls, countdowns, stickers, and GIFs.
- Tag @Council and @GirlScouts to increase chances of shares and to reach a larger audience.



TIPS





Respond to comments to build connections.





BUY

ONLINE

Boost engagement with animated content.



Go LIVE to share cookie goals and connect with followers in real time.



Create a 'Girl Scout Cookie Season' highlight on Instagram.

Use Instagram Notes to post 24hour updates and timely news like "Booth today!"



Use three hashtags in posts to increase discoverability like #GirlScoutCookies, #Samoas, and #ItsCookieTime.



LittleBrownie.com



IN-FEED POSTS

- Best for reaching new customers and growing followers.
- Posts remain in profile and build an online album for followers to visit.



Use favorite content: delicious cookie reels, season goals, celebrations, cookieinspired recipes, etc.

STORIES

- Best for connecting with current followers to share news.
- Posts disappear after
 24 hours.



Share announcements:
 booth dates and
 locations, cookie season
 countdowns, behind the-scenes updates, etc.

WHEN YOU POST MATTERS

Get customers excited for cookie season with timely reminders before it starts.



TIMING

- Post or repost 3 days a week.
- Plan ahead and post on key dates (booth days) and holidays.

- Post on Sundays and Mondays to catch customers as they scroll and plan for the week ahead.
- Post on Thursdays or Fridays to announce weekend booth locations, and schedule posts for the evening when followers are actively scrolling.

