Customer Education — Play It Out

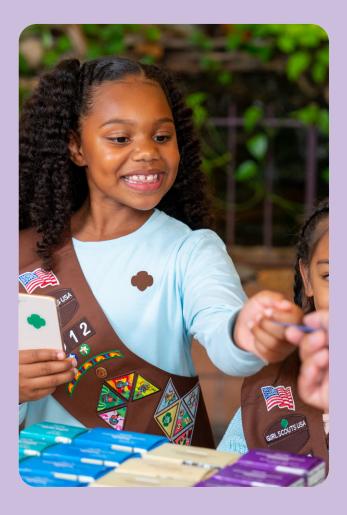


Customer conversation cards

This activity will help Girl Scouts get more comfortable with the in-person customer interaction. Girl Scouts will develop conversation skills through role play.

Supplies:

- Customer Role Play Cards
- Girl Scout Response Cards
- Timer or stopwatch (optional)
- Props (optional): cookies, donation jar, QR code signs, phone, credit card

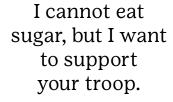


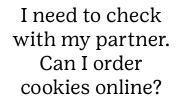


Play it Out Cards -1 of 2

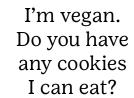
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Sorry, I'm in a hurry.





I'm a former Girl Scout. Do you have the *original* varieties?













Do you have any gluten-free cookies?



I already ordered cookies from my grandchild.



Do you have any *new* cookie varieties?



I want some cookies, but I don't have any cash?



I'm allergic to peanuts. Do you have any cookies I could eat?





I understand.
Do you have
time to scan
our Digital
Cookie QR code
and bookmark
our page to buy
cookies later?

You can help
us reach our
goal by
donating boxes
to our Gift of
Caring program.

You can order cookies online at our Digital Cookie website. Here is a QR code you can scan and bookmark to order later.

We have many of your old favorites like Tagalongs; Do-si-dos; and Samoas!

Thin Mints® are vegan!

Toffee-tastic® are gluten-free!

Thanks for supporting Girl Scouts!

We have a new cookie called Exploremores.™
You will LOVE them!

That's okay. We have lots of ways to pay. Allergies
are super
important.
You can
find allergy
info on
Little Brownie
dot com.